U.S. Air Force National Capitol Region IT Services

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Mission

The 844th Communications Group (844CG) provides information system support services for Headquarters Air Force (HAF), Air Force District of Washington (AFDW), Office of the Secretary of Defense (OSD), in the Pentagon; at Joint Base Andrews (MD); Joint Base Anacostia-Bolling (Washington, DC); and geographically separated units and alternate sites.

VISION

The objectives of the AFNCR IT Services are to:

▶ Provide high-quality IT services to Air Force activities in the NCR

▶ Provide the IT capabilities necessary for customers to perform their operational missions

▶ Reduce the cost of services provided throughout the period of performance through efficiencies to better serve the customer base

SCOPE

Provide all IT and telecommunications services necessary to meet AFNCR requirements to support Air Force customers in the NCR. Scope includes:

▶ Program Management

▶ IT Operations and Maintenance

▶ Plans, Projects, and Engineering

▶ National Military Command Center (NMCC)

LEIDOS MISSION-CENTRIC IT

Missions are accomplished by people, but enabled by IT. Driven by our diverse and talented workforce, we help our customers achieve their missions and IT business goals by delivering purpose-built solutions with cybersecurity as a standard, efficient project delivery, and end-user satisfaction.

Capabilities

- Enterprise IT Services: DoD-scale size, scope, mission
- IT service management (Tier 0-3)
- Infrastructure- and Platform-as-a-Service
- 24x7 Operations Center acting as focal point for all AFNCR situational awareness and issue resolution
- White-glove service for top Air Force military and civilians

NUCLEAR C2 AND COMMAND CENTER

- Sustainment of mission-critical no-fail systems
- NC2 systems, secure comms, briefing displays
- Modernization initiatives

WORLD-CLASS AV/VTC

- Supporting highest levels of DoD: CJCS, SecDef, Joint Staff
- SME-level support for design, programming, installation, and sustainment
- All major vendors including emerging technologies – direct view video walls, streaming video
- Systems that meld unclass, SIPR, TS/SCI, and SAP classifications
- 100% performance meeting five-minute issue resolution in command center environment

CYBER CONTINUOUS MONITORING

- Real-time dashboards for cyber hygiene, vulnerabilities, and POAMs
- Data-driven risk decisions

FACTS & FIGURES

- 18,000 users in a 300-mile radius around Washington, DC
- 22,000 NIPR/SIPR workstations
- 2,000 mobile phones
- 700 NIPR/SIPR servers, 350 TB storage
- 90 NMCC systems, functions, and capabilities

Service Areas/Offerings:

- Mission Critical Systems (NMCC)
- Support for COOP/COG
- Communications Focal Point (CFP)
- Help Desk, Desktop Support, Executive Spt
- Voice/Mobility, Secure/Non-Secure, AV/VTC
- Infrastructure – Servers, Storage, AD, DB
- Patching, Compliance, CND
- IT Service Management – Remedy
- Logistics and HW/SW Asset Management

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