



6575 Delilah Road PO Box 3000 Pleasantville, NJ 08232

P: 609-485-2421 F: 609-485-2392

WWW.VISTACS.COM

# **SHOW CONTACT INFORMATION**

### Dear Exhibitor:

*Vista Convention Services* is honored to have been selected as the Official Show Service Contractor for this Exposition. We recognize that your participation in this event is a vital part of your firm's marketing program, and we want to do everything possible to make it profitable and rewarding for you!

All questions regarding the convention's policies, space assignments, display limitations and event schedules should be directed to:

**Brittany Spargo** 

Email: brittany.spargo@spargoinc.com

All questions regarding shipping, storage, furniture, and labor should be directed to:

Customer Service VISTA CONVENTION SERVICES 6575 Delilah Road PO Box 3000 Pleasantville, NJ 08232

Tel: (609) 485-2421 Fax: (609) 485-2392

email: orders@vistacs.com

Included in this service kit are order forms for various items you may require for your exhibit. *The Vista forms are to be returned to our office and the others to the specific contractor who is providing the service*. Please analyze and submit your order forms as early as possible.

Thank you!





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# **SHOW INFORMATION**

Your 10' booth is equipped with the following inventory. Additional equipment is available on the forms enclosed:

# **BOOTH PACKAGE**

8' High Backwall - Coral Ballroom - Blue & White / Coral Lobby - White 3' High Siderail - Coral Ballroom - Blue / Coral Lobby - White One-line Booth ID Sign w/Booth #

**NOTE:** THE EXHIBIT HALL IS CARPETED! Exhibitors may choose to rent carpet through Vista Convention Services using the Carpet Rental Form.

# **IMPORTANT DATES**

Non-Official EAC Notification - October 13, 2023

Advance Freight Deadline (without surcharge) October 27, 2023

Vista Advance Order Discount Deadline - October 20, 2023

Direct to Show Site 1st day For Delivery - November 5, 2023

Rental Exhibits & Graphics - October 13, 2023

### **EXHIBIT SHOW SCHEDULE**

Please follow this link for the most up-to-date schedule: 2023 Show Schedule

Please be advised, it is highly recommended exhibitors ship to the ADVANCE WAREHOUSE. All shipments received on show site via FedEx or UPS and any shipment received prior to November 5th will be charged hotel receiving/storage fees in addition to material handling. ALL FedEx and UPS shipments are received by the Hilton Business Center. Once packages have been processed by the business center, Vista is notified to pick up show shipments for booth delivery. This process causes a significant delay in delivery to the exhibit hall. FedEx and UPS are not permitted to pickup from the Coral Ballroom. All outbound FedEx or UPS shipments must be taken to the hotel business center, located in the Diamond Head Tower, by the exhibitor.

\*Vista reserves the right to re-route shipments if your carrier fails to show or refuses a shipment\*

# **SHIPPING INFORMATION**

### ADVANCE TO WAREHOUSE

Exhibiting Company Name & Booth #
TechNet INDO-Pacific 2023
Vista Convention Services
c/o ICS
1004 Makepono Street
Honolulu, HI 96819

### **DIRECT TO SHOW SITE**

Exhibiting Company Name & Booth #
TechNet INDO-Pacific 2023
c/o Vista Convention Services
Hilton Hawaiian Village - Coral Ballroom
2005 Kalia Road
Honolulu, HI 96815

# **UTILITIES & SERVICES**

For Booth Utilities and additional booth services, please follow this link: 2023 Resource Center





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# **PAYMENT POLICIES**

- Orders received without full payment or credit card information will *NOT* be processed.
- A credit card on file is *required* when using Vista Convention Services
- All charges *must* be paid prior to close of show.
- For your convenience, we accept the following methods of payment: cash, checks and money orders drawn on U.S. banks in U.S. funds, and credit cards including VISA, MasterCard and American Express.
- Purchase Orders are not considered payment, therefore, a check or credit card is required.

## **WIRE TRANSFER**

- Bank information call Vista Convention Services (609) 485-2421 or e-mail: dvenezia@vistacs.com
- Wire transfers must be initiated and confirmed at least two weeks before move-in.
- Wire transfers must include the show name, company name and booth number.
- Due to various processing fees we incur from banks clearing wire transfers into our accounts, Vista will charge the following fees:
  - ⇒ Domestic incoming wire transfer fee: \$25.00
  - ⇒ International incoming wire transfer fee: \$35.00

### **CANCELLATIONS & ADJUSTMENTS**

- Items cancelled before the deadline date will be refunded at 50%, unless otherwise noted on Order Form. NO REFUNDS AFTER DEADLINE DATE.
- **NO** adjustments will be made after close of the show.

## **TAX EXEMPTION**

- If tax exempt, a copy of your tax exempt certificate MUST accompany your order. This is NOT a resale certificate.
- **NO** adjustments for tax exempt status will be made after close of the show.

### THIRD PARTY PAYMENT BILLING

• The exhibiting company is ultimately responsible for the payment of all charges. If no arrangements are made for payment of invoice (s) by the third party prior to the last day of the show, charges will revert back to the exhibitor.

### **MISCELLANEOUS**

- *NO* telephone orders accepted
- Rental items not ordered, yet found in booths, are invoiced at "Standard" pricing.
- All prices are in U.S. dollars (\$).
- All rental items are subject to applicable taxes.
- All rental items remain the property of Vista Convention Services.





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# Hilton Hawaiian Village

# **PAYMENT & CREDIT CARD AUTHORIZATION FORM**

Please complete the information requested & return payment in full with this form and your orders. You may choose to pay by credit card, check or bank wire transfer, however; WE REQUIRE YOUR CREDIT CARD AUTHORIZATION TO BE ON FILE WITH VISTA CONVENTION SERVICES. For your convenience, we will use this authorization to charge your credit card for any additional amounts incurred as a result of show site orders placed by your representative for this event.

*Standard Booth Fu	urnishings & Access	ories							.\$				
	lding												
	ntal Unit												
*Estimated Labor									.\$				
	ontainer Return												
*Estimated Materia	ıl Handling								.\$				
	-					Sı	ub To	otal	\$				
			*A	dd 4.7	12%	HI S	Sales	Tax	\$				
				Net A	Amo	unt D	ue V	<sup>7</sup> ista	\$				
INDICATE PAYMEN	T METHOD:												
Check #	Date	ed				Am	ount	\$					
Charge to:	erCard UISA	Americ	an Expr	ess									
Account #													
Expiration Date													
CVV													
Cardholder's Name			<del></del>										 _
										State_		_ Zip_	-
Signature	ALL O	RDERS SUI	BJECT TO	) LIMIT	S OF	LIABI	LITY.						-
Company Name										Booth	#		 
Street Address										Phone	#		 
City		_ State	Zip_			Fa	ax#						
Ordered by (Print or Ty	pe)					E-Ma	il						 
Signatura					7	Fitla							

Submit order with payment to: orders@vistacs.com before deadline date!





**DISCOUNT DEADLINE DATE: OCTOBER 13, 2023** 

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# THIRD PARTY AUTHORIZATION & STATEMENT OF PAYMENT TERMS

You may arrange for a third party to handle your display and be billed for services. Vista Convention Services will agree to this arrangement if the third party has a satisfactory payment record with us. **BOTH** firms must complete this form. Return this form by the Discounted Deadline Date. In the event of nonpayment by the third party, the exhibitor agrees to accept responsibility for payment of all charges incurred. Should the third party fail to present full payment at show site, the exhibitor will assume responsibility for payment.

EXHIBITING COMPANY NAME:	BOOTH#
CONTACT PERSON:	SIGNATURE:
CHECK ITEMS TO BE BILLED TO THIRD PARTY:	
All Services	Booth CleaningMaterial Handling/In and Out
I&D LaborRental Furnit	ture & CarpetSigns Other (Please specify)
THIRD PARTY'S CREDIT CARD CHARGE AUTHORIZATION	ON **Information must be provided**
☐ MasterCard ☐ Visa ☐ American Expres	•
Account Number	
Expiration Date	
CVV	
Cardholder's Signature	Print Name
Cardholder's Billing Address	CityStateZipCountry
THIRD PARTY NAME:	
Contact person:	SIGNATURE:
Show site representative:	
PHONE NUMBER:	EMAIL:
Submit order with payment t	to: orders@vistacs.com before deadline date!







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# STANDARD BOOTH FURNISHINGS & ACCESSORIES ORDER FORM

DISCOUNT DEADLINE DATE: OCTOBER 20, 2023

Padded Arm Chair - gray.	QTY.	DISCOUNT RATES	STANDARD RATES	AMT.	QTY.	DISCOUNT RATES	STANDARD RATES	AMT.
Round Pedestal Table (42"h x 30"d)   100.00   130.00	Padded Arm Chair - gray	63.00 85.00 85.00	81.00	<u></u>	Price includes white vinyl top & 3 side Circle color: Blue Black Burgundy **IF NO COLOR IS SELECTED,  2' x 4' x 30"	s Plum Gray Red SHOW COLORS\$115.00135.00216.00	Teal White 1 S WILL PRI \$201.00 176.00 281.00	
received after deadline date or placed at the Service Desk will be invoiced at standard rates. Invoices must be settled at the Service Desk prior to show closing. No telephone orders accepted. CANCELLATION POLICY: Items cancelled before the deadline date will be refunded at 50%. NO REFUNDS AFTER DEADLINE DATE.	Round Pedestal Table (42"h x 30"rd)  Wastebasket	100.0028.0053.0063.0066.00157.0027.00276.0095.0074.0024.00ft. Red Teal21.00ft. Red Teal	130.00 36.00 69.00 81.00 86.00 203.00 32.00 21.00 359.00 124.00 92.00 (7 1/2 ft 32.00ft. White Hun	nter Green	Price includes white vinyl top & 3 side Circle color: Blue Black Burgundy **IF NO COLOR IS SELECTEL  2' x 4' x 42"	S Plum Gray Red 20, SHOW COLOI	192.00 223.00 255.00 69.00 0" HIGH 76.00 94.00 110.00	Hunter Green
Company Name	received after deadline date or placed at the Service Desk accepted. CANCELLATION POLICY: Items car	will be invoi	eed at standar ore the deadl	d rates. In line date	voices must be settled at the Service Desk will be refunded at 50%. NO REFUN	prior to show closin  DS AFTER DE  Sub total \$	g. No telepho ADLINE D.	ne orders ATE.





Company Name



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Booth #

DISCOUNT DEADLINE DATE: OCTOBER 20, 2023

P: 609-485-2421 F: 609-485-2392

10, 10,				count S Rate	tandard Rate	Total
10°X 10°					231.00	
					462.00	
					693.00	
10°x 40°			/	12.00	924.00	
Circle color: Blue * CANCELLATION	**IF NO C	Black OLOR IS SELECTED, SHO cancelled before the Deadling	W COLORS WILL PRI e Date will be refunded	EVAIL** 50%. NO RE	FUNDS AFT	ER DEADLINE DA
Price includes inst INDICATE OVE		booth space, protective of SIONS:	covering, and edges	taped.		
ft.x	ft. (100 sq	. ft. minimum)	\$5.0	00 sq.ft. \$	6.00 sq. ft	
Circle color: Blue	` •	•		•	•	
Succession Black	*SEE CANCE	LLATION POLICY UN	DER "PLUSH CAR	PET"**		
INDICATE OVERA						
Single Padding:	ft.x	ft. (100 sq. ft. minimu	( <b>m</b> )	.\$1.00 sq. ft	\$2.00 sq.	ft
Double Padding:	ft.x	ft. (100 sq. ft. minimu	<b>m</b> )	.\$2.00 sq. ft.	\$4.00 sq.	ft
	ft.x	ft. (100 sq. ft. minimu	ım)	.\$1.00 sq. ft	\$2.00 sq.	ft
VISQUEEN:	OLICY: <i>Items c</i>	ancelled before the Deadline	Date will be refunded :	50%. NO RE	FUNDS AFT	ER DEADLINE DAT
				PROTECT	IVE COV	FRING
CANCELLATION I	NCLUDES I	AROR TO INSTALL	AND REMOVED		ITE COV.	LIMING
CANCELLATION I		ABOR TO INSTALL			acaivad aft	or the deadline d
CANCELLATION I  PLUSH CARPET I  Orders <u>MUST</u> be re se charged at the St	ceived by the l andard Rate.	Deadline Date above to	guarantee delivery	. Orders r	•	er the deadline d
CANCELLATION I  PLUSH CARPET I  Orders MUST be re se charged at the St  Carpet Size	ceived by the l andard Rate.		guarantee delivery	. Orders r	•	er the deadline d
CANCELLATION I  PLUSH CARPET I  Orders <u>MUST</u> be re se charged at the St	ceived by the l andard Rate.	Deadline Date above to	guarantee delivery	. Orders r	•	er the deadline d
CANCELLATION I  PLUSH CARPET I  Orders MUST be re re charged at the St  Carpet Size  QTY	ceived by the I andard Rate. x_	Deadline Date above to	guarantee delivery the next full foot,	o. Orders r	minimum)	







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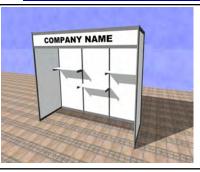
# **VCS MODULAR RENTAL UNITS**

# □VCS A-10 Unit contains: - (3) Shelves - (6) Brackets COMP

\* Check One
\_\_\_\_White Panel
Blue

Gray

Price: \$1728.00



### □VCS B-20 Unit contains:

**DEADLINE DATE:** 

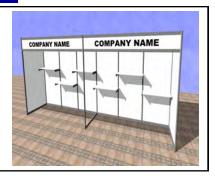
**OCTOBER 13, 2023** 

- (6) Shelves
- (12) Brackets

\* Check One
\_\_\_\_White Panel

Blue Gray

Price: \$3024.00

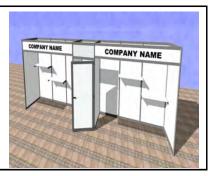


### □ VCS C-20 Unit contains:

- Locking Storage Unit
- (4) Shelves
- (8) Brackets
- \* Check One

\_\_\_\_White Panel \_\_\_\_Blue Gray

Price: \$3672.00



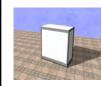
### **COUNTERS:**

Qty. Price Total

\_\_ 40"L x 42" H x 22"W **\$297.00** 

80"L x 42" H x 22"W \$378.00

1 Meter Counter w/front graphic panel \$492.00 2 Meter Counter w/front graphic panel \$768.00



Counter Colors: (\*check one)
White Blue Gray

### **OPTIONAL RENTAL ACCESSORIES:**

Side Rail (each) \_\_\_\_ \$92.00

Extra Shelves

(1) shelf & (2) brackets \$49.00

### ALL UNITS INCLUDE:

\*STANDARD HEADER COPY
\*LIGHTS (Does NOT include outlet)

Custom Graphics & Custom Units are available! Please call Vista Convention Services for pricing.

HEADER COPY:
I

CANCELLATION POLICY: ALL Units cancelled after orders have been received will be charged at 100% of original price.

Sub Total \$	
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Company Nan	ne	Booth #







DISCOUNT DEADLINE DATE: OCTOBER 13, 2023 6575 Delilah Road P: 609-485-2421 PO Box 3000 F: 609-485-2392 Pleasantville, NJ 08232 WWW.VISTACS.COM

# **GRAPHICS**

Quantity	Size	Discount Rate	Standard Rate	Amount
	11" x 14"	\$94.00	\$141.00	
	14" x 22"	\$124.00	\$186.00	
	22" x 28"	\$136.00	\$204.00	
	28" x 44"	\$198.00	\$297.00	
	1M Kick Panel	\$195.00	\$292.50	
	2M Kick Panel	\$390.00	\$585.00	

- Easel back applied to sign quoted upon request.
- All prices are for single-sided, double-sided quoted upon request.
- Special sizes and materials quoted upon request.
- Delivery time is not guaranteed on orders placed at showsite.
- Orders after Deadline Date will be subject to an additional 50% fee.
- Please utilize one of the following programs: Adobe Acrobat Professional 8.0, Adobe Illustrator EPS, Tiff, Photoshop, PDF with 300 DPI minimum

Vertical	Horizontal	Color of Background	Color of Lettering				
Please type desired copy below or attached a separate sheet							
ALL.	ADVANCE SIGN ORDERS WILL BE AV	AILABLE FOR CUSTOMER PICK UP	AT SHOWSITE SERVICE DESK				
CANCELLAT	CANCELLATION POLICY: ALL signs cancelled after orders have been received will be charged at 100% of original price.						

Company Name\_\_\_\_\_\_\_ Booth #\_\_\_\_\_

Sub Total \$





# **GRAPHIC GUIDELINES**

# **GUIDELINES FOR SUBMITTING GRAPHICS**

Vista Convention Services-Design/Graphics Department

Vista Convention Services can accept graphic files created with the following programs:

Adobe Acrobat Professional CC Adobe Illustrator CC Photoshop CC Adobe InDesign CC

While Adobe Acrobat high resolution PDF files are preferred, vector files, which can be resized without losing resolution, are also acceptable.

ALL vector files MUST have fonts converted to outlines or curves, and/or include all the fonts which you have used to create your files (True or Open Type Font only).

Any bitmapped or raster files, such as .tif, .bmp, .jpeg, must be of sufficient resolution to print properly at the intended dimensions. Resolution should be 300dpi on a half size graphic or actual size graphic at 90-120 dpi. If uncertain as to requirements please call Vista to consult with our Graphic Designer.

(\*No bleeds needed on printable files)

Files which have been created for web publication, or logos which are scanned from letterheads are NOT accepted for large format digital printing.

Vista is not responsible for spelling errors or low resolution images sent by clients. Additional fees will apply if correction/replacement is necessary.

### **Color Matching**

Please provide a method for us to accurately reproduce the colors you require for your graphics. Colors specified using the Pantone ® color matching system is the preferred method.

### **Sending Files**

Files which are less than 30 MG may be sent by via e-mail or you may provide your file share information. Vista Drop Box information is available upon request.







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# LIMITS OF LIABILITY FOR MATERIAL HANDLING

*Vista Convention Services* shall not be responsible for damage to uncrated materials, material improperly packed, or concealed damage.

*Vista Convention Services* shall not be responsible for loss, theft, or disappearance of exhibitor's material after same has been delivered to exhibitor's booth.

*Vista Convention Services* shall not be responsible for loss, theft, or disappearance of materials before they are picked up from exhibitor's booth for reloading after the show. Bill of lading covering outgoing shipments, which are furnished by *Vista Convention Services* to exhibitor, will be checked at time of actual pick up from booth and corrections made where discrepancies occur.

*Vista Convention Services* shall not be responsible for any loss, damage, or delay due to fire, Acts of God, strikes, lockouts or work stoppages of any kind or to any causes beyond its control.

*Vista Convention Services'* liability shall be limited to the physical loss or damage to the specific article which is lost or damaged, and in any event, *Vista Convention Services'* maximum liability shall be limited to \$.30 per pound per article with a maximum liability of \$50.00 per item, or \$1,000.00 per shipment; whichever is less.

*Vista Convention Services* shall not be liable to any extent whatsoever for any actual, potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss or damage to an exhibitor's materials which may make it impossible or impractical to exhibit same.

The consignment or delivery of a shipment to *Vista Convention Services* by an exhibitor, or by any shipper to or on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth.

Rates are based on incoming weight only. All weights are rounded off to the next 100 weight. Each shipment received is considered separately. Freight handling charges are the responsibility of the exhibitor.

Exhibitors are urged to carry all-risk floater insurance covering their materials against damage, loss, and all other hazards from the time shipment is made prior to the show until shipments are received back after the show. This can generally be done by adding "riders" to existing insurance policies, often at no additional cost.

Empty container labels will be available at the Service Desk. Affixing the labels is the sole responsibility of the exhibitor or his representative. *Vista* assumes no responsibility for removal of containers with old Empty labels, mislabeled, or valuables stored inside containers while containers are in storage.

Outbound shipping labels and bills of lading will be available at the Service Desk. Exhibitor or his/her representative must pack and label their exhibit material and turn in bill of lading for each shipment at the Service Desk before leaving the show. *Vista* will route all shipments unless a designated carrier has been assigned. If the designated carrier fails to pick up by the removal date of the show, *Vista* reserves the right to route exhibit material by an alternate carrier. As a result of re-routing or handling no liability will be assumed by *Vista*.







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# **MATERIAL HANDLING TIPS**

# **Shipping Inbound:**

- Advance To Warehouse ensure your shipment arrives by the deadline date OCTOBER 27, 2023 to avoid additional surcharges.
- Direct to Show Site shipments will be received starting NOVEMBER 5, 2023 during posted Exhibitor Move-in hours.
- Clearly mark your company name, booth number and TechNet INDO-Pacific 2023 on all labels.
- Material Handling is charged per shipment. To avoid multiple charges, ship all your pieces together.
- Shipments arriving at the same time from different destinations are considered separate shipments.
- Please be aware that small package handlers may split shipments resulting in Vista receiving multiple shipments.
- Make sure your shipment arrives with a certified weight ticket to help avoid Special Handling charges.

# **Storing Empty Containers:**

- Pickup empty labels at the Vista Service Desk.
- Place a label on each container with your company name and booth number.
- Labeled containers will be picked up periodically and stored during the show.
- Once containers are placed in empty storage there will be no access to those containers.
- At the close of the show, the empty containers will be returned to your booth in random order.

# **Shipping Outbound:**

- Schedule your carrier for pickup at the appropriate time of you are not shipping via the show carrier.
- Each individual shipment destination must have a completed Bill of Lading.
- Each piece must be individually labeled. Pre-printed shipping labels are available at the Vista Service desk.
- When materials are packed, labeled and ready to be shipped, bring the completed Bill of Lading to the Vista Service Desk.

# **Consolidate Your Shipment:**

- Separate shipments received by Vista will not be combined. The minimum 200 lb. charge applies to each shipment received.
- Consolidate your shipment whenever possible to avoid multiple minimum charges.

### **SAMPLE:**

1 piece weighing 36 lbs. charged @ 200 lb. minimum x \$100.00 per CWT = \$200.00

1 piece weighing 62 lbs. charged @ 200 lb. minimum x \$100.00 per CWT = \$200.00

1 piece weighing 54 lbs. charged @ 200 lb. minimum x \$100.00 per CWT = \$200.00

TOTAL cost of three shipments arriving separately: \$600.00

OR

3 pieces totaling 152 lbs @ 200 lb minimum x \$100.00 per CWT = \$200.00 TOTAL cost of one consolidated shipment: \$200.00 Savings of \$400.00

- Shipments arriving at the same time from different destinations are considered separate shipments.
- Please be aware that small package handlers may split shipments resulting in Vista receiving multiple shipments.







# **EXHIBITOR HOTEL SHIPPING INFORMATION**

# Dear Exhibitor,

We strongly recommend that all exhibitors ship advance to the warehouse using the labels provided in this service manual.

Exhibitor shipments sent to the Hilton Hawaiian Village c/o VISTA or shipments sent "Hold for Guest" will incur hotel surcharges which will be in addition to VISTA's material handling charges. Exhibitors may avoid these additional fees by shipping to the advance warehouse.

As a reminder, all FedEx and UPS shipments are first received by the Hilton. Once packages have been processed at the business center, VISTA is notified to pick up show shipments. This process causes significant delays in delivery.

FedEx and UPS are not permitted to pickup from the Coral Ballroom. All outbound FedEx and UPS shipments must be taken to the Hilton Business Center, located in the Diamond head Tower, by the exhibitor. Additional hotel handling fees will apply.





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WAREHOUSE **DEADLINE DATE:** OCTOBER 27, 2023

# MATERIAL HANDLING RATES

COMPUTATION O	F ORDER: When recording weight, round up to the next 100 pounds.				
These <b>round trip rates</b>	R SKIDDED FLOOR LOAD SHIPMENTS gapply to crated and/or floor load shipments that can be unloaded at the dock without ach as ground loading, side door loading, constricted space loading, designated piece loading required.				
<b>Warehouse</b> We will ship	lbs. @ \$159.50 per 100 lbs. (200 lb. minimum/\$319.00)	\$			
Showsite We will ship	lbs. @ \$159.50 per l00 lbs. (200 lb. minimum/\$319.00)	\$			
B. UNCRATED, UN SPECIAL HAND	ISKIDDED OR WRAPPED SHIPMENTS & CRATED SHIPMENTS REQUIRING				
These <u>round trip rates</u> that are loaded and cha ground loading, side d	apply to uncrated, un-skidded or wrapped shipments. These rates also apply to shipments arged by cubic space and/or packed in such a manner to require additional handling (such as oor loading, constricted space loading, designated piece loading or stacked shipments). See are included in this category due to their delivery procedures and documentation.				
<b>Warehouse</b> We will ship	lbs. @ \$215.00 per 100 lbs. (200 lb. minimum/\$430.00)	\$			
Showsite We will ship	lbs. @ \$215.00 per 100 lbs. (200 lb. minimum/\$430.00)	\$			
C. SMALL PACKA Cartons and envelopes guarantee of piece cou FIRST PACKAGE	received at warehouse & show site without documentation will be delivered without nt or conditions at this rate. Maximum weight per shipment is 50 lbs.	\$			
D. LATE SHIPMENTS, OFF-TARGET SHIPMENTS & SITE SHIPMENTS RECEIVED BEFORE PUBLISHED MOVE-IN OR AFTER SHOW OPENING Freight received at the warehouse after Friday, October 27, 2023 or at show site prior to published move-in or after show opening, add an additional 35%. Additional transportation charges may apply.  Sub Total \$					
Rates include all labor and equipment required to unload shipment, store up to 30 days in advance at the warehouse address, deliver to booth, handle empty containers to & from storage & remove shipment from booth for reloading onto outbound carriers.  PLEASE NOTE: 200 lb. minimum for this service.					
	calculation is only an estimate. Invoicing will be completed from the actual weight as listed on the inbour e accordingly. <i>Adjustments must be paid at show site</i> .	na onis of fading.			
Company Name:	Booth #:				







# **MATERIAL HANDLING SPECIAL SERVICES**

# **EMPTY STORAGE**

Those exhibitors who elect to **hand-carry in one trip** items into the exhibit hall without the assistance of Vista Convention Services may acquire on-site storage for empty containers based on the following rates: **\$40.00** per piece. This service includes removing empties from your booth, storing them during the show and returning them to your booth after show closing.

# **MOBILE UNIT SPOTTING**

Exhibitors authorized by show management to bring a motorized vehicle into the exhibit hall will be required to hire Vista Convention Services supervision services at the rate of \$303.00 round-trip per mobile unit. A representative from Vista Convention Services will escort each vehicle into and out of the exhibit facility to provide safe access and minimize liabilities.

# SHIPMENTS RETURNED TO WAREHOUSE

Shipments returned to warehouse will be charged \$15.00 per 100 lbs. with a \$255.00 minimum. Storage will be charged if shipment is not routed or picked up after three working days. Storage fees prior to 30 days before show, or after 3 days following the show are \$1.25 per 100 lbs. per day with a \$35.70 minimum.

# SPECIAL RATES AND SERVICES

Steel banding: \$1.10 per linear foot, plus one-half hour minimum labor Shrink Wrap Skid: \$85.00 per skid, labor included

COMPANY NAME	BOOTH #
COMMITMAL	







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# **SHIPPING INSTRUCTIONS**

### FREIGHT HANDLING SERVICES

Vista Convention Services is prepared to receive your shipment either in advance at our local warehouse or directly at the show site. You may ship via the carrier of your choice.

Rates are based on the incoming weight of shipments. For rate information, see the MATERIAL HANDLING SERVICE AND RATES order form. Vista Convention Services must have payment before forwarding freight.

### SHIPPING TO THE ADVANCE WAREHOUSE

All advance shipments to the warehouse should be addressed/labeled as follows:

TO: TechNet INDO-Pacific 2023

(Exhibiting Company's Name & Booth Number)

ICS

c/o Vista Convention Services

1004 Makepono Street Honolulu, HI 96819

To trace your shipment, please contact our Warehouse at (609) 485-2421.

- · Shipments will be received beginning *Friday*, *October* 6, 2023.
- · Shipments received after the deadline of Friday, October 27, 2023 will be charged an additional 35% surcharge.
- · Advance warehouse receiving hours are Monday through Friday, 9:00 am to 3:00 pm. Carriers checking in after 3:00 pm, Monday through Friday will not be guaranteed unloading.
- · Warehouse shipments will not be received on weekends or holidays.

### SHIPPING DIRECTLY TO SHOW SITE

All direct shipments to show site should be addressed/labeled as follows:

TO: TechNet INDO-Pacific 2023
(Exhibiting Company's Name & Booth Number)
Hilton Hawaiian Village - Coral Ballroom
c/o Vista Convention Services
2005 Kalia Road

Honolulu, HI 96815

- · Show site shipments will be received beginning Sunday, November 5, 2023 at 12:00 noon.
- · Shipments arriving at show site prior to this date and time may be *REFUSED* or charged an overtime rate.

TO:  [EXHIBITOR NAME]  TECHNET INDO-PACIFIC 2023 ICS c/o VISTA CONVENTION SERVICES 1004 MAKEPONO STREET		ADVANCE WAREHOUSE SHIP	PMENTS ONLY	
(EXHIBITOR NAME) (BOOTH #)  TECHNET INDO-PACIFIC 2023 ICS c/o VISTA CONVENTION SERVICES	FRO	M:		FR
(EXHIBITOR NAME) (BOOTH #)  TECHNET INDO-PACIFIC 2023 ICS c/o VISTA CONVENTION SERVICES				
TECHNET INDO-PACIFIC 2023 ICS c/o VISTA CONVENTION SERVICES	TO:_			ТО
ICS c/o VISTA CONVENTION SERVICES		(EXHIBITOR NAME)	(BOOTH #)	
c/o VISTA CONVENTION SERVICES		TECHNET INDO-PACIFIC	C 2023	
		ICS		
1004 MAKEPONO STREET		c/o VISTA CONVENTION	SERVICES	
		1004 MAKEPONO STREE	T	
HONOLULU, HI 96819		HONOLULU, HI 96819		

	<b>ADVANCE WAREHOUS</b>	E SHIPMENTS ONLY
FROM	[; <u> </u>	
TO:_	(EXHIBITOR NAME)	(BOOTH #)
	(EAHIDITOR NAME)	(BOOTH#)
	TECHNET INDO-PA	CIFIC 2023
	ICS	
	c/o VISTA CONVENT	
	1004 MAKEPONO ST	
	HONOLULU, HI 968	19

# FOR ADVANCE SHIPMENTS ONLY

Deliver NO LATER than October 27, 2023 / Receiving Hours: 9am - 3:00pm, Monday through Friday, CHECK IN BY 3PM

	ADVANCE WAREHOUS	E SHIPMENTS ONLY
FROM	1:	
	<del></del>	
TO:_		
	(EXHIBITOR NAME)	(BOOTH #)
	TECHNET INDO-PAG	CIFIC 2023
	ICS	CH 1C 2020
	c/o VISTA CONVENT	TION SERVICES
	1004 MAKEPONO ST	TREET
	HONOLULU, HI 9681	19

	ADVANCE WAREHOUS	E SHIPMENTS ONLY
FROM	<b>/</b> 1:	
		<del></del>
TO:_		
	(EXHIBITOR NAME)	(BOOTH #)
	TECHNET INDO-PA	CIFIC 2023
	ICS	
	c/o VISTA CONVENT	TION SERVICES
	1004 MAKEPONO ST	FREET
	HONOLULU, HI 968	19
	,	

# ON-SITE DIRECT SHIPMENTS ONLY FROM: (EXHIBITOR NAME) TECHNET INDO-PACIFIC 2023 HILTON HAWAIIAN VILLAGE CORAL BALLROOM c/o VISTA CONVENTION SERVICES 2005 KALIA ROAD HONOLULU, HI 96815

	ON-SITE DIRECT	SHIPMENTS ONLY
FROM:		
TO:	EXHIBITOR NAME)	(BOOTH #)
,	,	
$\mathbf{T}$	ECHNET INDO-PA	CIFIC 2023
Н	ILTON HAWAIIAN	VILLAGE
	CORAL BALLROOM	M
C	o VISTA CONVEN	TION SERVICES
2	005 KALIA ROAD	
	IONOLULU, HI 968	315
	,	

# FOR ON-SITE DIRECT SHIPMENTS ONLY DO NOT DELIVER PRIOR TO NOVEMBER 5, 2023

ON-SITE DIRECT SHI	IPMENTS ONLY
FROM:	
TO:	
(EXHIBITOR NAME)	(BOOTH #)
TECHNET INDO-PACI	
HILTON HAWAIIAN V	ILLAGE
CORAL BALLROOM	
c/o VISTA CONVENTIO	ON SERVICES
2005 KALIA ROAD	
HONOLULU, HI 96815	
ŕ	

ON-SITE DIRECT S	HIPMENTS ONLY
FROM:	
TO:	
(EXHIBITOR NAME)	(BOOTH #)
TECHNET INDO-PACI	IFIC 2023
HILTON HAWAIIAN V	
CORAL BALLROOM	
c/o VISTA CONVENTI	ON SERVICES
2005 KALIA ROAD	
HONOLULU, HI 96815	5





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DEADLINE DATE: OCTOBER 20, 2023

# PRIORITY EMPTY CONTAINER RETURN

# PLEASE NOTE THAT THIS SERVICE CANNOT BE ORDERED AFTER THE EMPTIES HAVE BEEN TAKEN TO STORAGE

This service provides for the priority return of your empties to your booth after the close of the show and once all aisle carpet is rolled up. If you would like this service, please fill out the information below and return to Vista Convention Services.

Priority Empty Container Return	\$108.00 per container
Estimated Number of Pieces	<u> </u>
**PLEASE NOTE** Special Empty Contain Labels must be pic	ner Labels are required for this service. cked up at Vista's Service Desk.
	Sub Total \$
Company Name	Booth

Submit order with payment to: ORDERS@VISTACS.COM before deadline date!





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# **BILL OF LADING REQUEST**

Complete this form to request a pre-printed outbound bill of lading and shipping labels for your outbound shipment. Forms and labels will be delivered to your booth at show site.

# Requests should be submitted by: October 20, 2023

# Outbound Shipping Information

Ship to (Company):		
Attention:		
City:	State:Zip:	
	Shipping Method	
Ocean/Ground:AIRWAYS (min. 2 weeks to Mainland)	Other Ground	
Air:AIRWAYS	Other Air	
	Next Day2nd DayDeferred	
Fre	eight Charges Guaranteed By	
Company/Exhibitor:		_
		_
		_
	State:Zip:	=
Phone:	_Email:	_
	Shipping Labels Request	
# of Shipping Labe	els Requested:	
	<u>Notes</u>	
Please complete one form p	per shipment. • Do not leave Bills of Lading	g in your booth.
Please review the Material Handling	Information, Material Handling Rate Schedule, and Limits of	<i>Liability</i> forms.
Company Name	Bo	oth #







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# **OUTBOUND SHIPPING INSTRUCTIONS**

### SHIPPING OUTBOUND FROM SHOW SITE

- · All outbound shipments *must* be accompanied by an official show bill-of-lading.
- · You may obtain show bills-of-lading after reviewing your invoice at show site.
- · When shipping to separate destinations, a separate bill-of-lading is required for each destination.
- · All outbound shipments should be addressed/labeled as follows:

Label each item as follows:

From: (Your Company Name)

**Booth #:** 

**Show Name:** 

**TechNet INDO-Pacific 2023** 

Location: Hilton Hawaiian Village - Coral Ballroom

To: (Shipping Address)

· Once your shipment is packed and labeled, *return your show bill-of-lading to the Vista Service*Desk. All bills-of-lading must be turned in no later than 5:00pm on Thursday, November 9, 2023.

# DO NOT LEAVE BILLS OF LADING IN YOUR BOOTH!!

- Failure to turn in your show bill-of-lading by the designated deadline may result in additional over times charges and/or the rerouting of your materials through our house carrier, Airways Freight.
- · Be sure to confirm pickup day(s) and time(s) with your selected carrier. All outside carriers (carriers other than Airways Freight) must be checked in *no later* than 5:00pm on Thursday, November 9, 2023.



# SHIPPING INSTRUCTIONS

# OFFICIAL FREIGHT CARRIER

INBOUND: Just Call 800.643.3525 or go online to: www.airwaysfreight.com Customer Service Reps available during entire move-in to assist with your Airways Freight needs.

**OUTBOUND:** Make it easy on yourself - do the paperwork

The General Contractor's Material Handling Agreement (MHA) available at the freight service desk must be completed, and *AIRWAYS FREIGHT* must be shown as the carrier on the form.

After your freight is packed and ready for shipping, and before leaving the show floor, this form must be returned to the freight service desk to signal that freight may be removed from the exhibit hall and loaded on the Airways truck.

CUSTOMER SERVICE REPS will pre-print your Airways bills of lading and labels at the Airways service desk.









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## LABOR GUIDELINES HAWAII

### INFORMATION FORM

We have provided these definitions to acquaint you with specific guidelines for labor. Trade shows, conventions and special events in this vicinity are governed by local union contracts. Please review the following information in order to better understand the applicable union jurisdictions. If you have any questions once you have read this, please address them directly to VISTA CONVENTION SERVICES.

### MATERIAL HANDLING

VISTA CONVENTION SERVICES has the responsibility of receiving and handling all the exhibit materials and empty containers. It is VISTA's responsibility to manage the docks and schedule vehicles for the smooth and efficient move in/move-out of the trade show. VISTA will not be responsible for any material it does not handle. Vehicles must not be left unattended at the loading areas. Any unattended vehicles will be towed at the owner's expense. The fire marshal absolutely prohibits the storage of empty Containers in the exhibit hall. Arrangements have been made with VISTA to store empty containers.

### **BOOTH LABOR**

Labor is available to assist in the erection and dismantling of exhibit booths. Exhibit labor, freight labor, rigging labor, electricians and plumbers can be arranged by using the enclosed order forms. Exhibit labor claims jurisdiction for the installation, dismantling and initial cleaning of pre-fabricated exhibits and displays, when this work is done by persons other than company personnel. Exhibit labor may be employed by completing the labor forms enclosed in this manual. Labor is not required to put your product on display, open cartons containing your products, nor are they required to perform testing, maintenance and/or repairs on your products. However, if you hire any labor to assist you, the hiring must be done through the official contractor of the current trade Show.

### **SAFETY**

Standing on chairs, tables or other rental furniture is prohibited. This furniture is not engineered to support your standing weight. VISTA cannot be responsible for injuries or falls caused by the improper use of this furniture. If assistance is required in the assembly/dismantle of your booth, please order labor on the enclosed *Labor Order* form and the necessary ladders and tools will be provided.

### **GRATUITIES**

VISTA CONVENTION SERVICES requests that exhibitors do not tip our employees. Do not give coffee breaks other than mid-morning and mid-afternoon when union employees have a fifteen minute paid break. Any attempts to solicit a gratuity by an employee for any service should be reported immediately to a VISTA supervisor. Employees of VISTA are paid at an excellent wage scale denoting a professional status, and we feel that tipping is not necessary. This applies to all VISTA employees.

### **IN GENERAL**

Craftsmen at all levels are instructed to refrain from expressing any grievances or directly challenging the practices of any exhibitor. All questions originated by labor are to be expressed directly to VISTA management personnel. It is recommended that any questions arising with regard to union jurisdiction or practices should be directed to a management representative of VISTA CONVENTION SERVICES.





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# **LABOR ORDER FORM**

### DISPLAY LABOR FOR INSTALLATION & DISMANTLING OF EXHIBITS

### **STRAIGHT TIME:**

Advance Rate Standard Rate \$106.00/hr. \$138.00/hr.

one hour minimum per worker thereafter 1/2 hr. increments ST: 8:00 AM to 4:30 PM Monday through Friday

### **OVERTIME:**

DISCOUNT

**DEADLINE DATE:** 

**OCTOBER 20, 2023** 

Advance Rate Standard Rate \$159.00/hr. \$207.00/hr.

one hour minimum per worker thereafter 1/2 hr. increments OT: 4:30 PM to 8:00 AM Monday through Friday and all hours on Saturday and Sunday & union holidays

ALL LABOR ORDERS RECEIVED AFTER THE DEADLINE DATE OR PLACED AT SHOWSITE WILL BE CHARGED AT THE STANDARD RATE.

NOTE: 8:00 AM is the only guaranteed starting time. All the other orders will be filled as labor is available. All labor must be signed in/out at the Service Desk. Exhibitors not checked in by their requested starting times are subject to a 1 hour minimum charge per man ordered, unless we received written cancellation 24 hours prior to starting time.

PLEASE INDICATE SERVICE REQUIRED:

■ PLAN A - EXHIBITOR'S SUPERVISION	ON All wo	rk performed n	nust be under	the supervision of the Ex	thibitor.
					Estimated Labor
	# MEN	DATE	TIME	APPROX. HOURS	\$
SET-UP					\$
DISMANTLE					
PLAN B - VISTA SUPERVISION H	ourly rate pl	us 35% Superv	ision Charge	/ Minimum \$50.00/\$60.00	Estimated Supervision
					\$
Name of Carrier		# Crat	tes	Cartons	Skids
	] yes	] no lude Set-up	Plans with	ı Order	
Arter Dismantie Return Display 10					
Vista shall not be responsible for damage, lo responsible for loss, theft, or disappearance of				ismantled under our Sup	eloading after the show.
COMPANY NAME:				BOOTH #	ιι ψ





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# **INTENT TO USE NON-OFFICIAL CONTRACTORS**

**DEADLINE DATE:** 

**OCTOBER 13, 2023** 

A NON-OFFICIAL CONTRACTOR IS: Any individual who is not a full-time permanent employee of an exhibiting firm, who is providing a service to an exhibitor on-site at the convention facility and does not represent one or more of the official contractors.

- 1. Exhibitors who choose to use a Non-Official Contractor must complete and sign this form. It must be received at Vista Convention Services no later than the **Deadline Date** shown above. No extensions or exceptions will be granted after the published deadline.
- 2. The Non-Official Contractor must provide Vista Convention Services with an original "Certificate of Insurance". This certificate must be received no later than the **Deadline Date** shown above. No extensions or exceptions will be granted after the published deadline.
- 3. Failure to provide Vista Convention Services with the above items 1 and 2 will result in said firms being required to hire installation and dismantling labor from Vista Convention Services. Non-Official Contractors will be able to provide supervision only.
- 4. All representatives of the Non-Official Contractors must obtain an "EXHIBIT CREW" badge at Vista Convention Services Labor Desk.

### NOTIFICATION DEADLINE DATE: See Above.

Company Name:		Booth #:	
Contact Person:			
Authorized Signature:			
Full Name of Non-Official Contractor:			
Complete Address:			
City, State:			
Phone Number:	Email:		
Non-Official Contractor "Show Site" Representative:			
Type of Service to Be Performed:			

Submit orders to: ORDERS@VISTACS.COM before deadling date!







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# **ACCESSIBLE STORAGE**

Accessible storage will be available to you at this show. If you need to store and access materials that you do not have space for in your booth, such as back up equipment or hand-outs for attendees, accessible storage is an area at show site designated to hold these items for you.

This is NOT an order form. This service must be ordered on-site.

## Notes

- You must sign up for this service and pick up your labels at the VISTA Services desk.
- All freight received at the show will be delivered to your booth space first, and will be placed in accessible storage when properly labeled.
- This is not secured storage.
- This is not empty storage.
- Accessible storage items may not be the first items returned to your booth at the close of the show.
- There will be a 1/2 hour labor charge (minimum) each time something is placed into or removed from accessible storage. The charge will be applied at the corresponding rate for the time it is accessed.

# **Storage Rates**

• The rate for accessible storage is \$165.25 per skid, plus access rates.

## **Access Rates**

• There is a 1/2 hour labor charge (minimum) each time something is placed into or removed from accessible storage. The charge will be applied at the corresponding rate for the time it is accessed.



**INDICATE YOUR REQUIREMENTS:** 

Hilton Hawaiian Village

Company Name



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Booth

DISCOUNT DEADLINE DATE: OCTOBER 20, 2023

# **BOOTH CLEANING ORDER FORM**

Price is based on total square footage of your booth space.

☐ Daily (3 days) - Vacuuming	ADVANCEI\$2.00 per sq. 1	STANDARD ft. \$2.70 per sq. ft.
Once (1 day) - Vacuuming l	pefore initial opening\$.84 per sq. ft	t. \$1.11 per sq. ft.
Size of Booth	x = Sq. Ft. x Rate: (MINIMUM CHARGE: 100 SQ. FT. P	= \$ ER DAY)
for discount rates. All orders placed a Desk prior to show closing. No telep Checks, VISA, MasterCard, and American	full of rental charges including applicable tax, not the Service Desk will be invoiced at standard phone orders accepted. All Charges payable from Express are accepted.  Selled before the deadline date will be refunded at 50%	d rates. Invoices must be settled at the Service in U.S. funds only. Check, Cash, Traveler's

Submit order with payment to: orders@vistacs.com before deadline date!





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# **FIRE REGULATIONS**

# **BOOTH CONSTRUCTION**

Booths, platforms and space dividers shall be of materials that are rendered flame-retardant, satisfactory to the local fire department representatives. Coverings for counters or tables used within or as a part of the booth shall be flame-retardant. All electrical wiring and apparatus shall be of a 3-wire UL type approved.

# **PERMITS**

A permit shall be required for the following:

- Display and operation of any heater, barbecue, heat-producing or open flame device, candles, lamps, lanterns, torches, etc.
- Display or operation of any electrical, mechanical, or chemical device which may be deemed hazardous by the local fire department.
- Use or storage of flammable liquids and dangerous chemicals.
- Display of any internal combustion engine (special requirements available upon request).
- Use of any compressed gases (permit required for 32CF bottles 1/2 full or less).

## **OBSTRUCTIONS**

Aisles and exits, as designated on approved show plans, shall be kept clean, clear and free of obstacles. Booth construction shall be substantial and fixed in position in specified areas for the duration of the show. Easels, signs, etc., shall not be placed beyond the booth area into aisles. Firefighting equipment shall be provided and maintained in accessible, easily-seen locations and may be required to be posted with designating signs.

## FLAME RETARDANT TREATMENT

All decorations, drapes, signs, banners, acoustical materials, cotton, paper, hay, straw, moss, split bamboo, plastic cloth and similar materials shall be flame-retardant unless smaller than 1,232 square inches (28" x 44") if separated from other combustibles by a minimum of 12" horizontally and 24" vertically. Oil cloth, tar paper, nylon and certain other plastic materials cannot be made flame retardant, therefore their use is prohibited.

### COMBUSTIBLES

Literature on display shall be limited to reasonable quantities (one-day supply). Reserve supplies shall be kept in closed containers and stored in a neat and compact manner in a location approved by the fire department. All exhibit and display empty cartons must be stored in an approved drayage area. If show is under a 24-hour approved manned security program, automobiles are allowed to retain 1 gallon or less of fuel, and gas caps must be taped. Batteries are to be disconnected and taped.

Storage behind booth backwall is strictly prohibited.