

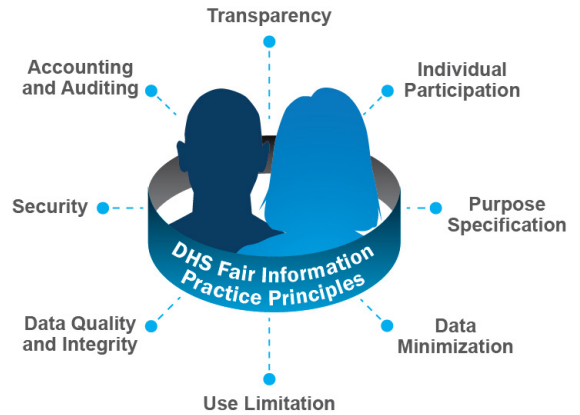


Information Paper

Privacy Protection for Citizens and Visitors

The Department of Homeland Security’s (DHS) Office of Biometric Identity Management (OBIM) provides both biometric identification and analysis services to federal, state, local, tribal, and territorial governments. This allows evaluation of individuals to validate their identities, and to determine whether they pose a risk to the United States or meet the requirements for a specific governmental benefit or credential. Because biometric and biographic information enables the accurate identification of individuals, privacy is an integral part of the program from conception through planning, development, and execution of its systems and processes.

- Personal information is to be used only for the purposes for which it was collected, unless specifically authorized or mandated by law.
- OBIM monitors its systems and has security practices in place to protect the privacy of those whose data are collected and to ensure the integrity of that data.
- All sharing of personal information is authorized by law and governed, as appropriate, by information sharing agreements that ensure compliance with privacy requirements.
- OBIM has a dedicated privacy team to ensure privacy protections are built into its programs and systems and to ensure that personal information is protected.
- OBIM conducts privacy impact assessments, which provide a transparent view of the personal information it maintains and how that information is used, shared, and stored.



DHS Fair Information Practice Principles

All OBIM personnel and users of the program’s data are responsible and accountable for treating personally identifiable information in accordance with the Fair Information Practice Principles (FIPPs). To learn more about FIPPs, visit <http://www.dhs.gov/publication/fair-information-practice-principles-fipps-0>.

OBIM embeds privacy protections into its biometric identification and analysis services that help assess whether an individual poses a risk to the United States. OBIM upholds the privacy of citizens and visitors while contributing to the security of our nation. They do this by adhering to U.S. privacy laws, complying with FIPPs, and treating personal information with respect. Contact the Privacy Office at OBIMPRIVACY@obim.dhs.gov.

REDRESS PROCESS

The DHS Traveler Redress Inquiry Program (TRIP) is a single point of contact for individuals who have inquiries or seek resolution regarding difficulties they experienced during their travel screening at transportation hubs, such as airports and train stations, or crossing U.S. borders. Individuals, regardless of citizenship, may submit redress requests online through the DHS TRIP website, www.dhs.gov/dhs-trip, or mail the completed form and documents to DHS TRIP, 601 South 12th Street, TSA-901, Arlington, VA 20598-6901.